

**2021**

Gray County

Community Health Needs Assessment

Implementation Plan



**Perspective / Overview**

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| **About Pampa Regional Medical Center** |

Pampa Regional Medical Center is a 115-bed, not for profit, acute-care community hospital, and a member of the Prime Healthcare Foundation, a 501(c)3 public charity. PRMC serves a population of approximately 65,000 residents in the Texas Panhandle. Founded in 1950, Pampa Regional employs more than 275 full-time and part-time staff members. Pampa Regional is accredited by The Joint Commission.

In partnership with more than 30 area physicians, the hospital provides a full range of medical services to meet the healthcare needs of the community it proudly serves.

Pampa Regional Medical Center is passionately committed to providing the highest quality care to the patients we serve. To that end, we focus intensive efforts on continuously monitoring many quality indicators in every clinical department of the hospital -we believe that if we can't measure it, we'll have a difficult time improving it. And we are committed to the open reporting of quality and safety in our hospital, which makes us even more accountable to our patients.

These quality improvement efforts involve employees and physicians at every stage in the

patient experience and are led by a multi-disciplinary Transformation Team.

**Our Mission**

To deliver compassionate, quality care to patients and better healthcare to communities.

These are our **Values**

**Quality**

We are committed to always providing exceptional care and performance.

**Compassion**

We deliver patient-centered healthcare with compassion, dignity and respect for every patient and their family.

**Community**

We are honored to be trusted partners who serve, give back and grow with our communities.

**Physician Led**

We are a uniquely physician-founded and physician-led organization that allows doctors and clinicians to direct healthcare at every level.

**Key Findings**

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| **Community Health Assessment** |

**Results**

Based on the previous CHNA priorities, secondary data, focus groups, and surveys, the summit participants selected the following significant health needs to be the focus of the work of community over the next three years

1. Community education, literacy and involvement

2. Access to care

3. Healthy weight

4. Mental health

5. Substance misuse

6. Unhoused individuals

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| **Process and Methods** |

Both primary and secondary data sources were used in the CHNA.

Primary methods included:

• Focus groups and individual interviews with community members

• Community Health Summit

Secondary methods included:

• Public health data –death statistics, County Health Rankings, cancer incidence

• Demographics and socioeconomics –population, poverty, uninsured, unemployment

• Psychographics –behavior measured by spending and media preferences



















